The following are event indicators that *require* Quality Assurance/Quality Improvement (QA/QI) reporting to both the EMS Agency and the County QA/QI representatives.

Sentinel Events	Notes
Unanticipated Patient Death	Notify MPD and County QA/QI ASAP
Unanticipated Potential Patient Harm, Injury, or Adverse Event	Includes dropped patient, adverse medication reaction, procedural complication, etc…
Failed Airway (ALS)	Any patient for which intubation was attempted and not ultimately successful. (Includes patients for which an alternate airway such as a King Airway or Surgical Airway ultimately established). Also includes patients for whom an alternate airway was attempted (King/Surgical) and not successful.
Surgical Airway (ALS)	Any time a surgical airway is performed
Failed Airway (BLS)	Unsuccessful attempt at placement or ventilation using a Super-glottic Airway (e.g. King Airway)
Delayed Recognition of Esophageal Intubation	Notify MPD and County QA/QI ASAP
Critical Diagnostic or Therapeutic Error	Any case for which an individual has concern for a critical error in problem identification or treatment
Medication Dosing Error	
EMS Personnel Injury	Any time an EMS Responder is injured. In setting of severe injury, notify MPD and County QA/QI ASAP. Include exposure incidents.
EMS Motor Vehicle Crash	With Injuries -> Notify MPD and County QA/QI ASAP
EMS Severe Safety Concern/Event	Any issue for which a safety event or concern not identified in the above categories and for which expedited County level review is warranted. Examples: Concern for EMS responder intoxication or controlled substance diversion
Major Equipment Failure	Any major equipment failure (e.g, monitor, vehicle, etc…)
Suspected or Potential Controlled Substance Diversion	Notify MPD and County QA/QI ASAP
Assault on EMS Personnel	With or without injuries. All incidents should be reported.
Mass Casualty Incidents	Incidents with ≥3 patients should be a) reported and b) initial review for potential of MCI status and formal review. All declared and retrospecitively identified MCI's should be formally reviewed.

Notes:
1. It is important to follow the designated QA/QI process. Reporting a Sentinel Event is NOT part of the patient medical record/ePCR but is a separate, legally protected process and each component of the process should be clearly marked as a QA/QI component. An event can always be reported at http://www.skagitcounty.net/Departments/EmergencyMedicalServices/commentsform.htm
2. When MPD and County QA/QI ASAP notification is required, it should occur by a combination of phone call to (360) 416-1837 **and** email skagitmpd@icloud.com as soon as practically possible.
3. Notify your Agency QA/QI representative of all Sentinel Events

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Matthew F. Russell, MD
Skagit County EMS Medical Program Director
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